

devices, how they  
to challenge  
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*photoenforcement.*  
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**UP:** To Colleen Millsaps, for keeping a flow of talented motocrossers in the pipeline via her training facility in Cairo, Egypt. Millsaps Training began when Ms. Colleen Millsaps—owner of Honda Red Bull and a former professional motocrosser—recognized the need for a facility where aspiring racers could train in a structured environment that would help them reach the top level of the sport. The facility is well equipped and staffed to provide cutting-edge training. Millsaps is committed to providing the best training and bringing

provided by *mtfm.com.*

**UP:** To customer service, for showing us that dealers care in the Pied Piper Prospect Satisfaction Index (PSI) U.S. Motorcycle Industry Study. The independent study sent more than 2000 anonymous "mystery shoppers" into motorcycle dealerships across the U.S. to observe and determine how customers are treated when shopping for a motorcycle. "For the motorcycle industry as a whole, the 2009 PSI results showed widespread improvement in the way salespeople interact with motorcycle buyers," Pied Piper President Fran O'Hagan said. For 2009, Ducati dealerships topped the list, with Harley-Davidson (number one in 2007 and 2008) ranked second.

